

Rules for Providing Services to Clients of the "Binn.uz" Website

Summary of These Terms By agreeing to our Terms, you accept all the requirements stated in them. Please read the rules for using our Website carefully. Your use of our Platform signifies your agreement to the terms outlined in this document.

On our Platform, guests can view available hotel rooms and residential properties for rent in Uzbekistan (hereinafter referred to as "Host") and make remote online bookings for temporary accommodation. You can also find information about discounts and additional services offered by Hosts, as well as pricing details for hotel rooms, apartments, and other residential properties (prices include taxes).

1. Booking Terms:

- To make a booking, the guest selects the property where they wish to stay, the duration of their stay, and fills in the required fields: full name of the person making the booking, email address (for booking confirmation), phone number (for booking verification), country of residence, and postal code.
- A website guest may book a property for themselves or on behalf of another person. In the latter case, the guest must provide the full name of the person for whom the booking is made and, optionally, an email address for additional communication.
- Bookings can be made with or without registration on our website. The advantage of booking with registration includes the ability to manage bookings, access booking history, and save payment methods for future reservations.
- Guest identity authentication is carried out by the Host upon check-in. Our Platform does not authenticate guest identities but transmits the submitted personal details to the Host for service provision. Both the person making the booking and the guest for whom the booking is made must register at the property. Guest identification will be carried out at the Host's property using a passport or identity document. The Host may require the presence of the person who made the booking during the registration process.
- The age restriction for booking is determined by the Host, based on Articles 27 and 29 of the Civil Code of the Republic of Uzbekistan. The minimum age for independent check-in is 14 years unless otherwise specified by the Host's internal rules. Persons under 14 may check in only if accompanied by an individual possessing a passport, ID card, or another identity document. To avoid potential issues with guest identity authentication, we recommend that bookings be made by individuals who have a passport, ID card, or another identity document (such as strict reporting forms with photos or a driver's license).
- The booking terms on our Platform are identical for individuals and legal entities. Contract agreements and subsequent service provision documents are negotiated between the Host and an authorized representative of the legal entity.
- Foreign citizens and stateless persons staying in Uzbekistan should comply with the requirements of Cabinet of Ministers Resolution No. 593 dated 28.09.2020, "On

Measures to Simplify the Registration Procedure for Foreign Citizens and Stateless Persons in the Republic of Uzbekistan."

2. Payment:

- By making a booking, you agree to pay 100% of the total cost of hotel services, residential property rentals, additional services, and other applicable fees and taxes upfront.
- Payments can be made using Visa, MasterCard, UzCard, and Humo. We are working on expanding payment options and will introduce more convenient payment methods in the future.
- Hosts may require an additional prepayment to cover possible damages caused by guests during their stay. Our Platform does not interfere in such charges, and agreements on this matter are settled directly between guests and Hosts.
- Service prices are displayed in the national currency by default. Guests may choose to view prices in USD or EUR.
- Guests may pay for services in national or foreign currency. However, payments in foreign currency are only accepted via Visa and MasterCard. Foreign currencies will be converted into the national currency at the Central Bank exchange rate on the payment date.
- Refunds for booking cancellations depend on the Host's cancellation policy. Please review the Host's cancellation rules before canceling your reservation. Disputes arising from cancellations are the responsibility of the guest and the Host. The Platform is not liable for disputes of this nature.
- Hosts may also cancel bookings. If a Host cancels a reservation, the guest will receive a full refund. However, cancellations must occur before check-in. If a Host is unable to accommodate a guest on the check-in day, they must arrange a suitable alternative (such as another hotel or hostel) at their own expense.
- Once a guest has booked accommodation, we confirm the booking details with both the guest and the Host's representatives.
- Depending on your booking conditions, you may modify or cancel your booking if the Host's policy allows it.

3. Contacting Our Platform Binn:

- Our Platform has a Support Service. In case of urgent needs, questions, or disputes requiring our involvement, guests and Hosts' representatives may contact us via email or by calling Binn's support service.

4. Guest Responsibilities:

- Guests must comply with the laws of the Republic of Uzbekistan, adhere to these Terms, avoid causing inconvenience or harm to Hosts' staff, behave appropriately, and follow accommodation rules established by Hosts.

- Guests must handle the property, furniture, plumbing, electronics, and other facilities with care.

5. Limitation of Liability:

- If you violate these Terms and/or the Host's rules, we are not liable for any expenses you may incur as a result.
- We are not responsible for any losses or damages that were not foreseeable at the time of booking or that are beyond our reasonable control.
- You may be protected under Uzbekistan's consumer protection laws and regulations, which guarantee rights that cannot be waived by the Hosts' terms. If there is any discrepancy between these laws and these Terms, the legal provisions outlined in the Law "On Normative Legal Acts" shall prevail.

6. Other Rules:

- Hosts providing hotel and temporary accommodation services have legal and contractual relationships with you solely based on the services they offer. They do not represent us.
- Information on the Platform is updated by Hosts, and we cannot guarantee its accuracy. We are not responsible for errors, interruptions, or missing information.
- Hosts are solely responsible for providing hotel services, renting out residential properties, and other services.

7. Governing Law and Dispute Resolution:

- These Terms are governed by the laws of the Republic of Uzbekistan.

8. Amendments to the Rules:

- If we amend these Terms in the future, your continued use of our Platform after the effective date of the proposed changes will signify your acceptance of the revised Terms. However, any existing bookings will still be governed by the Terms in effect at the time of booking.

DATE: October 10, 2024

Binn.uz Management